

## CANCELLATION POLICIES

a. **CSLI Retreat Tuition Cancellation Policy:** Please note that because the CSLI Heal the Healer Retreat is limited to a small number of attendees to allow for a more personable, intimate experience. Accordingly, written cancellation requests (*directly to CSLI @ [info.counselingservicesofli@gmail.com](mailto:info.counselingservicesofli@gmail.com)*) will be honored through **October 4, 2023 11:59p**. There will be *no tuition refunds* permitted on or after **October 5, 2023**.

b. **Kripalu Lodging and Meals Cancellation Policy:**  
<https://kripalu.org/content/payment-and-cancellations>

In the event that you cancel your hotel reservation (*directly with Kripalu @ 413.448.3500*), payments made will be refunded in full (less a \$50 processing fee) if canceled **15 or more days** prior to your arrival date. If you cancel between **14 days and one day in advance**, a nonrefundable credit to your Kripalu account (less a \$50 processing fee) will be held for one year from the date of issue. No credit or refund is available if you cancel on your arrival day, do not show up, leave a program, event, or accommodation early and if you arrive on campus with symptoms of active infection.

### *Healing Arts Payment & Cancellations:*

Payment is taken at the time of booking and is fully refundable for rescheduling and cancellations up to 24 hours before your service. Rescheduling or canceling treatments within 24 hours will be refunded at 50% of the treatment price as credit on account. No shows will be charged 100% of the cost of treatment. If you need to leave your Day or Overnight stay early due to illness, Kripalu will waive the cancellation fee for Healing Arts treatments cancelled within 24 hours.



*Travel insurance is HIGHLY recommended. Please be sure that your insurance policy covers you for all relevant activities that you will be engaging in during your retreat as well as trip cancellation. Depending on the policy and conditions, travel cancellation insurance will pay for some or all fees in the event that you need to cancel your participation in the retreat, or in the event that the retreat is cancelled for circumstances beyond our control.*

Should the event be canceled, all registered attendees will be notified by CSLI. Registered attendees will then have the choice of either: A full refund, or, full credit toward any future CSLI live event or Live Webinar.